

# Full Year Results FY25

12 months ended 31st May 2025

Rory MacDonald, CEO Neil Elton, CFO

#### — Full Year Results FY25



Rory MacDonald CEO



**Neil Elton**CFO

## Agenda

01. Highlights	Rory MacDonald
02. Financial Results	Neil Elton
03. Operational Update	Rory MacDonald
04. Outlook	Rory MacDonald
05. Q&A	Rory MacDonald & Neil Elton

## 01 Highlights

#### — Full Year Results FY25

#### **Highlights for FY25**



## Strong revenue, profit and cash flow momentum

- Revenue up 20% to £46.4m
- Adjusted EBITDA up 47% to £3.5m; 7.5% margin
- Free cash flow positive; net cash increased 36% to £10.4m



## Building on our long-term client relationships

- Major new contracts across central government, health, and justice
- £82.1m bookings, up 128% year-on-year
- Contracted Backlog up 52% to £92.2m



## Strengthened services and capabilities

- Expanded our Data & Al offering
- Grew Managed Services
- Scaled our Cloud/Architecture expertise



### Investing in our people

- 86 new hires and 50 promotions
- Launched a new career framework and SAYE scheme
- Opened new London office

## **02 Financial Results**

#### - Full Year Results FY25

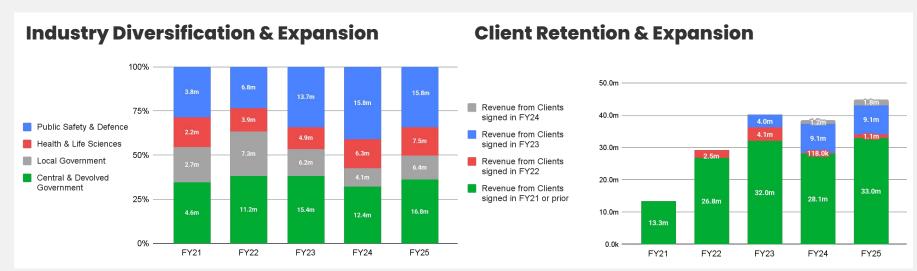
#### **Financial Highlights**

REVENUE	GROSS PROFIT	GROSS PROFIT MARGIN	SALES BOOKINGS <sup>3</sup>
£46.4m +20%	£14.8m +13%	<b>32.0</b> % -220 bps	£82.1m +128%
FY24: £38.6m	FY24: £13.2m	FY24: 34.2%	FY24: £36.0m
CONTRACTED BACKLOG 1	ADJUSTED EBITDA <sup>2</sup>	CASH GENERATED FROM OPERATING ACTIVITIES	NET CASH
£92.2m +52%	£3.5m +47%	£3.1m +294%	£10.4m +36%
FY24: £60.6m	FY24: £2.4m	FY24: £0.8m	FY24: £7.6m

<sup>1.</sup> Contracted Backlog is the value of contracted revenue that has yet to be recognised

<sup>2.</sup> Adjusted EBITDA means operating profit before depreciation, amortisation, impairments, exceptional items and share based payment charge 3. Sales bookings represent the total value of sales contracts awarded in the year

#### - Financial Results



- Revenue of £46.4m (FY24: £38.6m) up by 20%
- Majority of revenue from Central Government (36%), Public Safety & Defence (34%), and Health (16%)
- Local Government\* targeted through product strategy expected to drive higher volume of clients and increased recurring revenue
- Solid client retention retaining all key clients

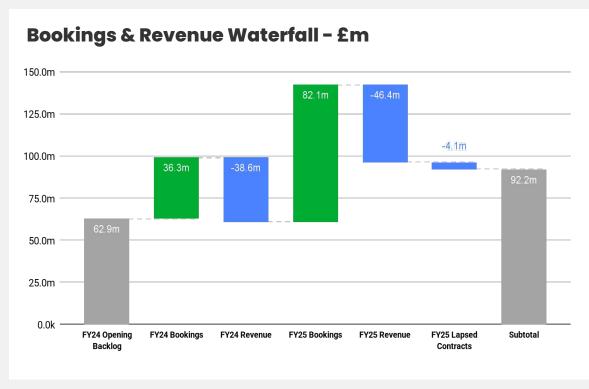
- Gross Profit increase by 13% to £14.8m (FY24: £13.2m); gross margins decreased by 220 bps to 32.0% (FY24: 34.2%)
  - reflects revenue increase and improved utilisation by employed consultants
  - offset by increased share of revenue delivered by contractors and partners in H2
- Delivery contractor/employee ratio peaked towards end of FY25; targeting normalised ratio by end FY26

\*Includes Ministry of Housing, Communities and Local Government

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#### - Financial Results

#### Long-term visibility



- Sales Bookings of **£82.1m** in FY25 (FY24: £36.0m)
- Key wins include:
  - o DfE **£13.2m** over 4 years
  - o DBT **£6.0m** over 2 years
  - o MOJ (LAA) £8.4m over 3 years
- Contracted Backlog at end of FY25:
   £92.2m (FY24: £60.6m)
- Active sales pipeline weighted to FY26 H2 with a number of bids pending

#### - Financial Results

#### **Adjusted EBITDA**

- Substantial swing from operating loss of £3.2m in FY24 to £1.7m operating profit in FY25 reflects improved improved operating performance and no exceptional charges
- Impairment of SaaS products in FY24 due to longer sales cycle
- Capability IP amortised over 3 years; will be fully amortised by end FY26
- New leases fall under IFRS16 + investment in IT will result in increased depreciation charge in FY26
- Increase in share-based payment charge reflects LTIP awards and launch of employee Sharesave scheme; expect charge to increase slightly in FY26
- Adjusted EBITDA margin of 7.5% represents 134 bps improvement on FY24, and second concurrent year of growth

£m	FY25	FY24	Variance
Operating Profit/(Loss)	1.7	(3.2)	4.9
Add back:			
Depreciation	0.3	0.4	(O.1)
Amortisation of Intangible Assets	0.6	0.8	(0.2)
Impairment of Intangible Assets	-	4.3	(4.3)
Share-based payment charge	0.9	0.1	0.8
Adjusted EBITDA	3.5	2.4	1.1
Adjusted EBITDA Margin	7.5%	6.2%	134 bps

#### — Financial Results

#### **Balance Sheet**

- Tangible assets increased primarily due to new leases falling under IFRS16 + increased investment in IT
- Intangible assets includes Capability IP developed as business accelerator for the industries that we serve; currently all development spend is charged to the income statement
- Debtor Days of 43 (FY24: 42); good cash collection and limited client counterparty risk
- Increase in trade and other creditors primarily due to:
  - o new leases falling under IFRS16
  - o corporation tax; b/fwd tax losses utilised during FY25
  - o bonus provisions related to FY25 payable in FY26
- Healthy cash balance increased by 36% to £10.4m (FY24: £7.6m)
  - o free cash flow positive
  - o £0.2m investment in EBT
  - o no debt\*

BALANCE SHEET As at 31 May (£m)	FY25	FY24
Tangible Fixed Assets	1.2	0.2
Intangible assets	0.6	1.1
Deferred tax asset	0.2	-
Trade and other Receivables	7.0	6.7
Cash	10.4	7.6
Liabilities	(4.9)	(3.1)
Shareholders' funds	14.5	12.5

<sup>\*</sup> excluding IFRS16

#### **Industries**









#### **Clients**









































#### Standardising data sharing between pharmacies and GPs for NHS England

**Problem:** NHS England wanted to standardise how pharmacies share consultation data with GPs. Without a digital solution, this data sharing often relied on outdated methods like phone calls or faxes, leading to delays and potential mistakes.

**Solution:** We developed a standardised approach, ensuring data could flow seamlessly between pharmacies and GPs with the click of a button. This involved setting clear standards, assuring supplier compliance and conducting thorough testing.

**Outcome:** Since launch, up to 4 million people have accessed the Pharmacy First service, many through GP referrals. Impressively, only 8% of patients using the service are referred back to their GP. This highlights the effectiveness of pharmacists in managing conditions independently.





#### Driving efficiency at the Home Office with better digital services

**Problem:** The Home Office's Enablers Portfolio needed to scale delivery, reduce costs and improve consistency.

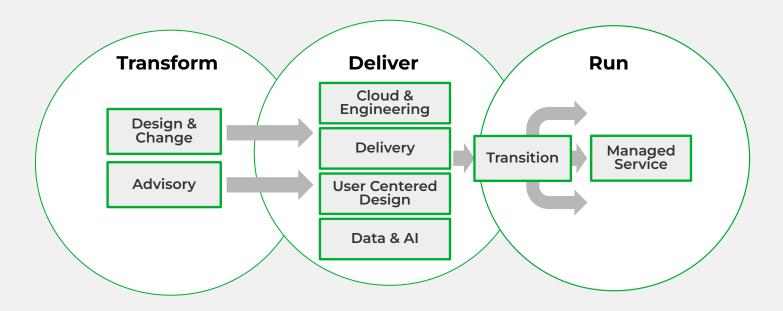
**Solution:** We supported initiatives that streamlined and modernised systems, replacing outdated processes with simpler, user-focused platforms. We consolidated on Microsoft technology, creating a standardised approach that reduced complexity and enabled scalable solutions across the department.

**Outcome:** Delivery became faster, costs fell, and satisfaction improved. Civil servants now find information three times quicker, satisfaction rose from 26% to 70%, and operational savings reached hundreds of thousands annually.

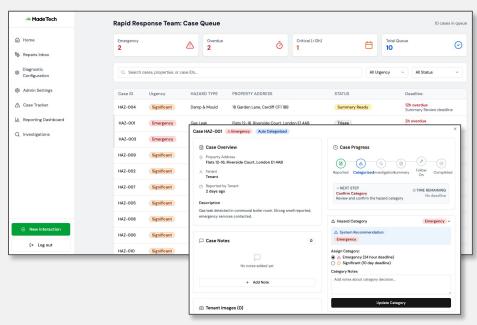




#### **Services**



#### **Software Products**



- Software central to long-term growth, complements services with scalable recurring revenue
- FY25 progress with new modules for damp and mould, inspections and Awaab's Law compliance
- Disciplined investment with client-led development, lean cost base and focused go-to-market
- Scaling challenge remains and we are exploring M&A to accelerate product breadth and market share







#### **Social Value**

To operate on a sustainable basis

To represent and reflect the communities in which we operate Invest in the health, wellbeing and skills of our employees and communities Champion and deliver social value priorities through our clients and ways of working

Carbon neutral status for third year in a row

Focus on net zero target for own emissions\* including hybrid/flexible working policy

Work with clients to reduce emissions (on-site working, "green-coding", improved reporting)

Minimising waste

Reflect society as a whole > starting by being a leader in the technology industry

Communication and education

Tracking performance against objective targets

Support staff in their chosen community activities

Work-life balance

Appropriate working environment

Talent development

Health and wellbeing

Resources and forums

Feedback & Praise

Engagement

Dedicated client partners > trusted adviser

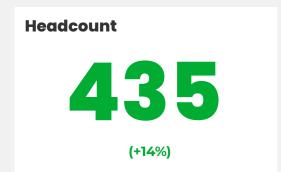
Social Value Act (February 2025)

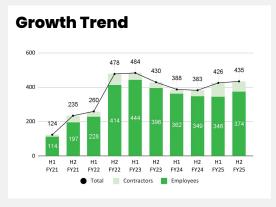
Future.now Workforce Digital Skill Charter

Sustainable and audited social value commitments

<sup>\*</sup>Dependent on government and private sector solutions

#### **People**





#### **People & Culture**

- 86 new hires and 50 promotions/internal moves
- Employee satisfaction scores rose again

#### Career Development & Leadership

- New career grading & competency framework for transparent progression
- Management development programme strengthening leadership
- Expanded apprenticeship and early-career programmes

#### **Reward & Engagement**

- Launched first Save As You Earn scheme; align employees with equity growth
- Flexible working across home, hubs, and client sites
- New London office supporting collaboration and hybrid working

# Attrition Rate 15%



## 04 Outlook

#### — Business Outlook

#### **Outlook**

- Strong start to FY26 with revenue, Adjusted EBITDA and cash conversion in line with management's expectations
- 2 Solid Contracted Backlog underpinning expectations for FY26
- UK Government emphasising the **significant role technology will play** in delivering its priorities supports **confidence for long term growth**
- Strong balance sheet with substantial cash, no debt, and positive free cash flow

#### - Full Year Results FY25

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